

# Family Link

More than a feel-good resource, Family Link is also an outstanding opportunity to attract positive feedback and future referrals. Family Link, the more “personal” of the many offerings in the suite of optional Homecare Connections™, extends the capabilities of your Homecare Homebase solution beyond your agency.

Now it’s easy to provide a standout service to your patients’ concerned family members. Introducing Family Link, a secure, web-based portal that allows family members to stay up-to-date on their loved one’s condition and medications. It’s a priceless tool for enhancing the value of your agency’s service, and an easy one to implement. There’s no software to install. It’s so intuitive, it nearly trains itself. And patient data is updated automatically for the seamless efficiency you’ve come to expect from Homecare Homebase.



## Family Link :

- Allows your agency to stand out in the industry for providing superior service to your patients.
- Enables your patients and their families to enjoy an enhanced homecare or hospice experience.
- Provides an easily-accessible forum for information exchange - you receive fewer phone calls from family members needing updates and they feel infinitely more satisfied with the whole process.
- Requires no special equipment. Any family member with web access can request site privileges.
- Gives caregivers a way to post their own notes for the family for clarification or a personal touch.
- Lets family members post notes to one another. Patients can be as involved as they like.
- Assures HIPAA compliance. New users must be confirmed through the provider, and access is password protected.
- Always provides family members the latest information with real-time updates through the Homecare Homebase system.
- Creates an additional tool for hospice users to manage bereavement communication.

To learn more about Family Link and how it ties into the Homecare Homebase agency automation solution, or to set up a free demonstration, call **1.866.535.HCHB (4242)** or visit **www.hchb.com**