

Service & Support

A powerful, intuitive, uniquely mobile product is only the start of the Homecare Homebase difference. We want you to get the most out of your Homecare Homebase solution. That's why an extraordinary number of our team members are dedicated to hands-on involvement with our customers.

You'll be led through an in-depth, 6-stage implementation process by experienced implementation consultants. Most of this specialized team was inspired to train as Homecare Homebase specialists after working for 15 years or more in homecare and hospice care, so you know they understand your business and its unique challenges.



Throughout implementation, your team of specialists proactively works to gauge how well your employees are learning and adapting, identifying areas that may need clarification or even additional instruction once implementation is complete.

Since your Homecare Homebase solution is custom-tailored to your agency, you'll get training that is as customized as your new system. Your situation and your schedule will drive all of your team's training with the objective of an integration of people, processes and information for the success of your business, and superior outcomes for your patients.

Following implementation and training, your dedicated customer account manager is your go-to person for day-to-day support, giving you one-name, one-call convenience. It's all part of our excellent service that includes 24/7 support. Ask your Homecare Homebase representative for details.

To learn more about our Service & Support and the entire Homecare Homebase agency automation solution, or to set up a free demonstration, call **1.866.535.HCHB (4242)** or visit **www.hchb.com**